



SMART AWARDS FEES



FEES & CHARGES

A clear, professional guide to Smart Awards fees for centres, qualifications, Street Works, NOPS and apprenticeship assessment.

Effective August 2026

This brochure has been designed using simple Word styles and editable tables, making future fee changes and product additions straightforward.

Pricing at a glance

Unless otherwise stated, fees are subject to VAT. End-Point Assessment fees are VAT exempt. POA means Price on Application.

Quick Guide

Use the sections below to find the fee you need. Each section uses a consistent table structure for easy future updates.

01	Centre & Quality Assurance Centre application, EQA, appeals, certification and resits
02	Qualifications Smart Awards qualification registration and e-certification
03	NVQs Fencing, plant, construction, supervision and fall protection
04	Street Works Operative, supervisor and reassessment fees
05	NOPS Network Operative Passport Scheme charges
06	Apprenticeship Assessment EPA and apprenticeship-related assessment fees
07	Other Services Accreditation modules, support and customised services

01. Centre & Quality Assurance

Centre approval, EQA activity, appeals, certification and resit charges.

Service / product	Fee
Centre Application Fee – For New Centres. Centre recognition is charged in advance. Please note payment of the recognition fee does not guarantee recognition.	£620.00
EQA Onsite Audit	£350.00
EQA Remote Audit	£200.00
EQA Unannounced Audit	350.00
EQA Cancellation Fee Onsite Audit – (7 days before the audit with external EQA)	£350.00
EQA Cancellation Fee Remote Audit – (7 days before the audit with external EQA)	£200.00
EQA Advisory Onsite (an advisory visit is additional to the annual audits and is at the request of the centre)	£350.00
EQA Advisory Remote (an advisory visit is additional to the annual audits and is at the request of the centre)	£200.00
EQA Overseas Visit (the centre will be responsible for Smart Awards travel costs)	POA
Appeal Stage 1 – Enquiry	£25.00
Appeal Stage 2 – Appeal	£150.00
Appeal Stage 3 – The Independent Appeals Board	£50.00
Operative Endorsement/Revocation appeal fee (reimbursed if the appeal is successful)	£150.00
Employer Endorsement/Revocation appeal fee (applied if the operatives appeal is successful)	£250.00
Replacement Certificate (e-certs)	£12.50
Printed certificate	£25.00
Resit Fee – based upon qualification, registration, and certification fee	POA

02. Qualification Fees

Registration and certification fees (e-cert).

Service / product	Fee
SA001 Overhead Safety	£12.50
SA001A Overhead Safety Awareness	£12.50
SA002 Underground Safety	£12.50
SA002A Underground Safety Awareness	£12.50
SA003 Safe use and fitting of Respiratory Protective Equipment	£12.50
SA004 Safe use of Abrasive Wheels	£12.50
SA005 Safe Moving and Handling	£12.50
SA006 Safe Working in Civils	£12.50
SA007 Asbestos Awareness	£12.50
SA008 Cabling Over Overhead Obstacles	£12.50
SA010 Work in Medium Risk Confined Space	£12.50
SA011 Locate and Clear Blockages in Utilities	£12.50
SA015 Duct Laying and Slewing	£12.50
SA016 Core Drilling	£12.50
SA021 Pole Erection Unit Vehicle Safety Inspection and Banksperson Operations	£12.50
SA022 Safe Location and Avoidance of Underground Services	£12.50
SA023 Banksman – Ground Support Person	£12.50
SA024 Pole Top Rescue	£12.50
SA024M Pole Top Rescue (MEWP)	£12.50
SA026 Working on Joint User Poles	£12.50
SA029 Working Safely in a Single Dwelling Unit	£12.50
SA030 Fire Stopping Installation	£12.50
SA031 Working Safely in a Multi-Dwelling Unit	£12.50
SA048 Fibre Safety Awareness	£12.50
SA050C Tetra Leaning Ladder and Flat Roof Instructor Accreditation	£5.00
SA051C Tetra Leaning Ladder and Flat Roof Candidate Accreditation	£5.00
SA052C Tetra Leaning Ladder and Enhanced Flat Roof Instructor Accreditation	£5.00
SA053C Tetra Leaning Ladder and Enhanced Flat Roof Candidate Accreditation	£5.00
SA054C Tetra Leaning Ladder Candidate Accreditation	£5.00

02. Qualification Fees

Registration and certification fees (e-cert) - continued.

Service / product	Fee
SA103 Smart Awards FTTP Installation – Pre-enablement	£12.50
SA104 Smart Awards FTTP Customer Installation	£12.50
SA105 Smart Awards Fibre Blowing to the Customer	£12.50
SA106 Smart Awards FTTP Installation – MDU Pre-enablement	£12.50
SA107 Smart Awards FTTP Customer Installation in a Multi-Dwelling Unit	£12.50

03. NVQ Fees

Registration and certification fees (e-cert).

Diploma in Fencing

Service / product	Fee
NVQ Level 2 Diploma in Fencing (General Fencing)	£70.00
NVQ Level 2 Diploma in Fencing (Vehicle Restraint Systems)	£70.00
NVQ Level 3 Diploma in Fencing	£70.00

Certificate in Plant Operations

Service / product	Fee
Level 2 NVQ Certificate In Plant Operations (Attachments)	£65.00
Level 2 NVQ Certificate In Plant Operations (Compacting)	£65.00
Level 2 NVQ Certificate In Plant Operations (Cranes And Specialist Lifting)	£65.00
Level 2 NVQ Certificate In Plant Operations (Excavating)	£65.00
Level 2 NVQ Certificate In Plant Operations (Extracting)	£65.00
Level 2 NVQ Certificate In Plant Operations (Fork-Lift Trucks)	£65.00
Level 2 NVQ Certificate In Plant Operations (Movement Guide)	£65.00
Level 2 NVQ Certificate In Plant Operations (Transporting Loads)	£65.00

Diploma in Plant Operations

Service / product	Fee
Level 2 NVQ Diploma In Plant Operations – (Cranes And Specialist Lifting)	£65.00
Level 2 NVQ Diploma In Plant Operations (Extracting)	£65.00
Level 2 NVQ Diploma In Plant Operations – (Excavating)	£65.00
Level 2 NVQ Diploma In Plant Operations – (Transporting Loads)	£65.00
Level 2 NVQ Diploma In Plant Operations – (Constructing And Forming)	£65.00
Level 2 NVQ Diploma In Plant Operations – (Laying And Distributing)	£65.00

Occupational Work Supervision

Service / product	Fee
Level 3 NVQ Diploma In Occupational Work Supervision	£65.00

03. NVQ Fees

Registration and certification fees (e-cert) - continued.

Construction & Civil Engineering

Service / product	Fee
Level 2 NVQ In Construction And Civil Engineering (Concreting)	£65.00
Level 2 NVQ In Construction And Civil Engineering (Construction Operations)	£65.00
Level 2 NVQ In Construction And Civil Engineering (General Construction)	£65.00
Level 2 NVQ In Construction And Civil Engineering (Structural Concreting)	£65.00

Fall Protection

Service / product	Fee
Level 2 NVQ in Personal Fall Protection Technician (Construction)	£45.00
Level 3 NVQ in Personal Fall Protection Technician (Construction)	£55.00
Level 3 NVQ Diploma in Testing, Inspecting and thorough Examination Occupations (Construction) - Installing Construction Anchors and Site Testing of Construction Fixings	£55.00

Unit Certificates

Service / product	Fee
Unit Certificates including Registrations	£30.00

04. Street Works

Operative and supervisor qualification registration and certification.

Resits

Two resits are free of charge if the original qualification was registered with Smart Awards.

Operative qualifications

Unit	Card award	Unit title	Fee
001	LA	Location and avoidance of underground apparatus	£7.00
002	O1	Signing, lighting and guarding	£7.00
003	O2	Excavation in the highway	£7.00
004	O3	Reinstatement and compaction of backfill materials	£7.00
005	O4	Reinstatement of sub-base & base in non-bituminous materials	£7.00
006	O5	Reinstatement in cold-lay bituminous materials	£7.00
007	O6	Reinstatement in hot-lay bituminous materials	£7.00
008	O7	Reinstatement of concrete slabs	£7.00
009	O8	Reinstatement of modular surfaces and concrete footways	£7.00

Supervisor qualifications

Unit	Card award	Unit title	Fee
001	LA	Location and avoidance of underground apparatus	£7.00
010	S1	Monitoring signing, lighting and guarding	£7.00
011	S2	Monitoring excavation in the highway	£7.00
012	S3	Monitoring reinstatement and compaction of backfill materials	£7.00
013	S4	Monitoring reinstatement of sub-base & base in non-bituminous materials	£7.00
014	S5	Monitoring reinstatement in bituminous materials	£7.00
015	S6	Monitoring reinstatement of concrete slabs	£7.00
016	S7	Monitoring reinstatement of modular surfaces and concrete footways	£7.00

04. Street Works Reassessment

Operative and supervisor reassessment registration and certification.

Operative reassessment

Unit	Card award	Unit title	Fee
101	RLA	Location and avoidance of underground apparatus	£7.00
102	1	Signing, lighting and guarding	£7.00
103	RO2	Excavation in the highway	£7.00
104	RO3	Reinstatement and compaction of backfill materials	£7.00
105	RO4	Reinstatement of sub-base & base in non-bituminous materials	£7.00
106	RO5	Reinstatement in cold-lay bituminous materials	£7.00
107	RO6	Reinstatement in hot-lay bituminous materials	£7.00
108	RO7	Reinstatement of concrete slabs	£7.00
109	RO8	Reinstatement of modular surfaces and concrete footways	£7.00

Supervisor reassessment

Unit	Card award	Unit title	Fee
101	RLA	Location and avoidance of underground apparatus	£7.00
110	RS1	Monitoring signing, lighting and guarding	£7.00
111	RS2	Monitoring excavation in the highway	£7.00
112	RS3	Monitoring reinstatement and compaction of backfill materials	£7.00
113	RS4	Monitoring reinstatement of sub-base & base in non-bituminous materials	£7.00
114	RS5	Monitoring reinstatement in bituminous materials	£7.00
115	RS6	Monitoring reinstatement of concrete slabs	£7.00
116	RS7	Monitoring reinstatement of modular surfaces and concrete footways	£7.00

05. NOPS

Network Operative Passport Scheme fees.

Service / product	Fee
NOPS Card/Registration	£33.00
NOPS Annual Subscription	£12.00
Replacement Card	£5.00
Back-Office Card/Virtual Card	£5.00

Clear pricing

NOPS charges are shown separately from regulated qualification and apprenticeship assessment fees so customers can quickly identify the service they require.

06. Apprenticeship Assessment

End-Point Assessment and apprenticeship-related assessment fees.

VAT exempt

EPA fees may be negotiable depending on site requirements and cohort numbers. All EPA costs and fees are VAT exempt.

Service / product	Fee
L2 Telecoms Field Operative - Construction and the built environment	POA
L3 Network Cable Installer – Digital	POA
L2 Gas Network Operative - Engineering and manufacturing	POA
L2 Highway Maintenance- Construction and the built environment	POA
L2 Dual Fuel Smart Metering - Construction and the built environment	POA
L3 Digital Support Technician - Digital	POA
L2 Fencing Installer - Construction and the built environment	POA
L3 Information Communication Technician – Digital	POA
L3 Radio Network Technician – Digital	POA
L5 Operations Manager - Business and administration	POA
L2 Construction Plant Operative - Construction and the built environment	POA
L3 Team Leader - Business and administration	POA
L2 Groundworker - Construction and the built environment	POA
L2 Floorlayer - Construction and the built environment	POA
L4 Corporate Responsibility and Sustainability - Business and administration	POA
L2 Lead Traffic Management - Construction and the built environment	POA
L3 Cellular Network Field Engineer – Digital	POA
L3 Fall Protection Technician - Construction and the built environment	POA
L2 Road Surfacing Operative - Construction and the built environment	POA
L3 Network Engineer – Digital	POA
L2 Water Process Operative - Engineering and manufacturing	POA
L4 Business Analyst - Business and administration	POA
L3 Construction Equipment Maintenance Technician - Construction and the built environment	POA
L3 Construction Support Technician - Construction and the built environment	POA
L4 Construction Site Supervisor - Construction and the built environment	POA
L4 Data Analyst - Business and administration	POA
L2 Drainage Network Operative - Construction and the built environment	POA

06. Apprenticeship Assessment

Fees continued.

Service / product	Fee
L3 IT Solutions Technician – Digital	POA
Foundation – Hardware, Network, and Infrastructure – Digital	POA
L2 Large Goods Vehicle (LGV) Driver C+E – Transport and Logistics	POA
Foundation Software and Data – Digital	POA
L2 Urban Driver - Transport and Logistics	POA
EPA Cancellation	POA
EPA resits	POA

07. Other Services

Additional support, development and service charges.

Service / product	Fee
Openreach Accreditation Modules	£1.50
Letters of support	£30.00
Centre closure	POA
Late Payment Fee	10%
Customised Provision/Qualification development	POA
Customised System Development/Technical Support	POA
Remote Invigilation	POA

Price on Application

For services marked POA, Smart Awards will confirm the applicable charge based on the scope and requirements of the service.

Fee notes

- All prices are shown in pounds sterling.
- VAT applies unless the fee is specifically identified as VAT exempt.
- Smart Awards may issue revised fee schedules from time to time.
- The current approved fee schedule should be used when confirming charges with customers.