



SPECIFICATION - LEVEL 2 Urban Driver v1.1 (ST1025)



Introduction

The Urban Driver Level 2 apprenticeship develops the competence required to operate fixed axle vehicles over 3500kg safely and professionally within urban environments. Apprentices will develop the skills and knowledge needed to plan and complete deliveries and collections, carry out vehicle checks, manage goods in transit, use in-cab technology, and provide customer-focused on-site services while complying with legislation, health and safety requirements, and environmental expectations.

Key Information	
Name	Urban Driver ST1025
Level	2
Duration	12 months on-programme, 3 months EPA window
Funding Band	£8000
Prerequisites and Entry Requirements	Before final assessment, the learner must be employed in a relevant role and meet the gateway requirements before taking the End-Point Assessment. Apprentices must achieve English and mathematics Level 1 and take the tests for Level 2 where applicable. Apprentices must also hold either a Category C or Category C1 driving licence.
Methods of Assessment	There are three assessment methods: multiple-choice test, practical assessment, and interview.
Practical Assessment	The practical assessment takes place in a real working environment and includes vehicle preparation, route planning, driving activities, manoeuvring, risk assessment, and questioning by the independent assessor.
Grading	Learners will be assessed across all assessment components and awarded Fail, Pass or Distinction. Apprentices must achieve at least a pass in all assessment methods to achieve an overall pass.
Link to assessment plan	Urban driver / Skills England

End-Point Assessment Objective

The End-Point Assessment (EPA) confirms that the apprentice has achieved the required occupational competence to work independently as an Urban Driver. Apprentices will demonstrate the ability to safely operate fixed axle vehicles over 3500kg within urban environments, carry out vehicle checks, plan routes, manage deliveries and collections, use technology and equipment appropriately, and provide professional customer service while complying with legislation and health and safety requirements.

Programme Structure

Throughout the programme, apprentices will gain practical skills and underpinning knowledge in urban driving and logistics environments. Apprentices will be employed in a relevant role for a minimum of 12 months while developing competence against the occupational standard.

Available Support

Sample assessment materials for the multiple-choice test, practical assessment, and interview are available to approved training providers to support learner preparation and consistency in delivery.

KSB Mapping Table

Knowledge	Assessment Method
K1 Urban vehicle preparation and maintenance requirements	Practical assessment
K2 Different types of goods transported by fixed axle vehicles over 3500kg	Multiple-choice test
K3 Personal protective equipment selection and use	Multiple-choice test
K4 Principles of load and weight distribution	Multiple-choice test
K5 Mechanical and manual handling techniques	Multiple-choice test
K6 Capability and limitations of fixed axle vehicles	Practical assessment
K7 Regulations and legislation impacting professional driving	Multiple-choice test
K8 Highway code road laws and restrictions	Multiple-choice test
K9 Range of driving techniques	Practical assessment
K10 Methods to counteract road and weather conditions	Multiple-choice test
K11 Features found in urban environments	Multiple-choice test
K12 Map reading techniques	Practical assessment
K13 Hazard perception techniques	Interview
K14 Accident reporting and incident management	Multiple-choice test
K15 Environmental and sustainability factors	Interview
K16 Techniques for protecting goods	Interview
K17 Uses and limitations of in-cab technology	Practical assessment
K18 Importance of brand identity	Interview
K19 Customer service standards	Interview
K20 Different forms of communication	Interview
K21 Dynamic risk assessment methods	Multiple-choice test
K22 On-site legislation and health and safety	Multiple-choice test

K23 Managing own wellbeing	Interview
K24 Organisations within the urban delivery supply chain	Interview
K25 Own organisation's products and services	Interview

Skills	Assessment Method
S1 Prepare vehicle for workload	Practical assessment
S2 Monitor charge or fuel levels	Practical assessment
S3 Check vehicle for defects	Practical assessment
S4 Co-ordinate work with others	Interview
S5 Apply protections and handling techniques	Interview
S6 Prepare, position and secure goods	Interview
S7 Manage goods in transit	Interview
S8 Plan and adapt routes	Practical assessment
S9 Drive fixed axle vehicles safely	Practical assessment
S10 Use on-board electronic systems	Practical assessment
S11 Respond to incidents and hazards	Interview
S12 Manoeuvre vehicles on site	Practical assessment
S13 Perform dynamic risk assessments	Practical assessment
S14 Manage working relationships	Interview
S15 Adapt communication style	Interview
S16 Use IT systems to manage delivery data	Interview
S17 Complete contractual obligations on site	Interview
S18 Brief customers on technical specifications	Interview
S19 Adjust services to customer requirements	Interview
S20 Comply with legislation and regulation	Interview

Behaviours	Assessment Method
B1 Work flexibly	Interview
B2 Put safety first	Practical assessment
B3 Respect others	Interview
B4 Take ownership of work	Practical assessment
B5 Source solutions	Interview
B6 Maintain CPD and industry best practice	Interview
B7 Act professionally and ethically	Interview