

Q020 - DUCT BLOCKAGES 1



openreach



Introduction

This course provides learners with the knowledge and skills to safely and competently undertake Q020 - Duct Blockages 1.

Certification

Upon successful completion, learners will receive a certificate of accreditation for Openreach Q020 - Duct Blockages 1.

Accreditation

Openreach accreditation certified by Smart Awards.

Delivery

To deliver Openreach accreditations, training providers must have a Lead Assessor or Assessor who is formally approved and certificated by Openreach. The approved Lead Assessor or Assessor must be registered on the Network Operative Passport Scheme (NOPS), with their relevant Openreach certification uploaded, before they can assess or deliver the accreditation.

Where an accreditation includes a practical assessment, the training site must be approved and signed off by Openreach before delivery can take place.

Training providers must contact Smart Awards to complete the registration process and gain approval to delivery Openreach accreditations.